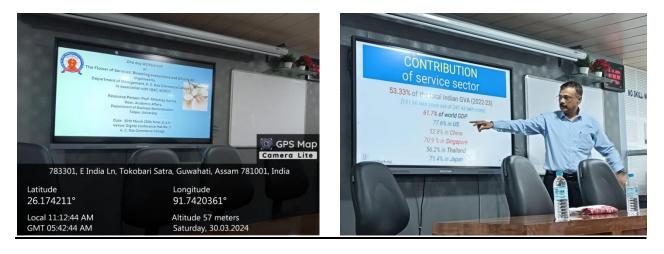
# **REPORT OF DEPARTMENTAL WORKSHOP**

## DEPARTMENT OF MANAGEMENT

- 1. Name of the Organizing Department/Cell/Committee: Management
- 2. Name of the Event Conducted: Workshop on Service Marketing
- **3.** Name of the Collaborating Organization/Cell/Department/Committee (if any): In Association with IQAC KCDCC
- 4. Mode: Offline
- 5. Date of the Event: 30 March 2024
- 6. Time: 11 am onwards
- 7. Place/ Venue/ (Platform in Case of Online Programme): Digital Conference Hall II
- 8. Objectives of the Event (Please describe point-wise):
  - To acquaint the students with the knowledge of Service sector, Service Marketing and its various strategies.
  - To provide an in-depth understanding of the Flower of Services.
- 9. Name of Resource person(s) with their Position and Organisation Name (if any): Prof. Mrinmoy Sarma, Dean Academic Affairs, Department of Business Administration, Tezpur University
- 10. Title of the Topic(s) delivered by the Resource person(s) (if applicable): 'The Flower of Services: Blooming Everywhere and Shining All'
- **11. Total No. of Participants:** 
  - a. Students: 94
  - b. Teachers: 10
  - c. Others (Please Specify): 2 (Resource person and Principal, KCDCC)
- 12. Total No. of Beneficiaries (in case of extension activities): .....
- 13. Outcome of the Event (Please describe within 200 words): The participants learnt about the significance of the Service Sector in the economy, the unique

features of Services, the importance and different challenges of Service Marketing. The resource person discussed the different strategies of Service Marketing stressing on the Flower of Service by giving ample examples from the Business world. Resource person's presentation was followed by an interaction with the students.

### Signature of the Head of the Department



### **PHOTOGRAPHS**



#### DEPARTMENT OF MANAGEMENT WORKSHOP ON SERVICE MARKETING DATE; 30/03/2024

TOPIC: "The Flower of Services: Blooming everywhere and shining all"

SI. No	Semester	GU Roll No	ATTANDENCI Name	Contact Number	Signature	Rema
001	and (B)	113	Tanvi <sup>o</sup> Chondalia	600 3764595	Tani.	
002	2nd (B)	120	Kabyashnus Saikia	8473917954	Kolyahan	
003	6 <sup>+R</sup> (A)	43	Apurba Kri Hazarika	6002368890	- the	
004	2nd (A)	11	Saiyam kuman	9401046001	Saijam	
005	2nd (F)	6-1-1	Dipu Ray	6002561381	DipuRay	
006	2nd(f)	646		6000625182	Kiman susary	
007	2-d (A)	581	Sangit Deb	8473819077	santibel	
008	2" (A)	50	Phospat Pondey	8133955549	Part	
009	$2^{nd}(F)$	553	Arrub Deka	9435677531	Anabette	
010	2nd(5)	645	avbijoy Vador	9706870882	2	
011	$2^{md}(F)$	563	Rini Chakma	9864186808	R	
012	2nd(F)	571	Dhanjack Naryany	9365223544	Q	
013	2nd (F)	589	Paschita Das	\$133833230	Ales.	
014	2nd (F)	618	Alamanda Rahul	7002536935	ABA	
015	and CF)	664	Shijam Bouik	9365824484	Shark,	
016	and (E)	535	Piali kundu	8798513644	Plunant	
017	2nd(E)	496	But Roy	1 9365668653	Pullip.	
018	2nd (B)	203	Angshe Kunde	9362747774	Dandy	
019	6th m(E)		Cynil Mochahan	7002467251	Greetite	_
020	6 per (F)	0595	Mridul Rabha	8638523200	Mriderl Rotha	
021	6 gem (E)	05.80	Chinmoy Sauma	600 288 66 79	Shinney	-
022	2 nul Sim(F)	0613	Arliest Noneyon den	9859250284	A	
023	2nd Sem(F)	0662	Abhishek Singha	8876463746	Achiet	- 1
024	4th Sem (E)	0463	Rimi Bano	6001200623	Resource	
025	2 Nem (E)	491	Shonet Bethna	6901262498	an	

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026	2 Sem (E)	483	Uday hhosh	\$12309184	Qo	
027	2nd Sem (F)	665	Apita Dhar	ARCHYCRALY	1.1.01	
028	2nd Sem (F)		Stata Hatimuria	9863360257	Appita Dhar	
029	2nd Sem (B)		Debraj Dey	8172926998	den	
030	and Som/A		Aman Kuman Pareck		Ano.	
031	2 Sem (B)	125	Shivam us. Mahato	9085128351	Aut	
032	endsen (3)		Mukesh Kumar	6901306208	Qur2	
033	2nd Sem	429	Roshan shah	600 3777 476	Parla	14157
034	and sem (Sec-E)	459	Rustana Begum	7086922441	Putasa	
035	2nd Ser-E)	457	Spruti kumari Btus		aptrai	
036	2nd Sem (Sec-B)	200	KRISHTI LIMBU	9395109210	detende	
037	(Sec-f)	668	Vedika Kumari	8638118065	Jedika	
	(Sec-B)	139	Resham Kumari	9387438409	Restam:	
039	(Sec-A)	103	Kajal Pandit	84 73 824600	Pandit	
040	2nd sem (sec-B)	176	Sunali Rajiying	8011128504	sunali	
041	and sem (sec-B)	133	Rupali Hapila	9954239112	Rupali	
042	and som	55	Knushbu Deb	7896587927	White have	-
043	(sec A)	35	Jisha Das.	6009517166	Tisha.	
044	4th sem (sec A)	81	Ishika Roy	8638150063	Ishika Roy	
045	4th sem (sec C)	241	Achinta Deka	6002204676	Achinta	
046	2nd lever)	582	Duchi Achovergree	2324480006	Anchir	
)47	(Sec C)	319	Nikita Dus	9366075867	populadas	
)48	(Sec L)	344	Monmi Dr	6003131409	MDD.	
)49	1 sec - 1	202	Astive Barmatary	8822514216	Arting	
050	4th Serna (Sec B)	193	Kahali Ray	8822730113	kohali	
12020	(Sec D)	359	Aachal Sanganeria	4002942653	Anchal.	
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053	and sem		Payal Dutte	6001729159	Payasputto	
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055	(6ec e)	223	Mishal Jonan	9365354582	Nishet	

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056.	Bcom 6th		Koloyashree Chan ka	7086367403	change	
057	Bean other	0101	Himobi koshyof Deb	7635 999664	Mimodri De	
058	B. com 2nd your	020-189	Tanixa muchenter	9859889766	Taniya	
059	B. COM	VC-231- 020-164	Jystismiti Bhuyen	9365023542	Johnyan	
060	B'com and sem	020-161	Aayushi Debrath	8458004951	day usho -	-
061	B. Com unulin	06-231-020 -0679	Ritish shural	1101247675	Riticho	
062	Blondid	020-0525	Kambaiga Kahato	6002795862	Konhaigs:	
063	B. Com 2rg	UC-231- 020-0236	Dancheron Rudna	8453609220	8P	
064	B. Con 2nd Jem	020-0263	Avijilseal	9395194115	A. seel.	
065	B. am 2rd	020-0490	Midul	9395403600	Midul	
066	B.Com2rd Sem	UC-231- 020-0235	Shubhadeeph Paul.	4099187150	Studidadet	
067	B-com and	UC-231- 020-0278	Hanting Afruz	939 5532 598		115
068	B Com 2nd Sem	VC-231- 020-0265	Ronjita Nongshlong	8135918003	Rinorgehlang	
069	K. Com 2nd		Payal Cupta	7002242336	Burghipta	
070	B. com 2nd Sem		Amal Kuman Day		Amaller	
071	B. com 2nd Sem	VC-231- 020-0295	Piyush Saba	6002643373	Gaba .	-
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073	Been 2nd	- 0591	Sandanoge sectore		Station.	
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078	Been 200	0338	Chistonjis Borrow	9395692963	do	
079	B.Com2nd Sec-(D)	UC-231-02 0-0337	Biswajit Das	9362993829	Bistoryit	
080	Beer 62	020-0130	Shreya Dutta	939559¥323	shreya	
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082	B. Com 6th Semuster ( b)	UC-211-	Shibani The	8822010816	Shibani	
083	DCom HA Com HA	-0595	Rahul Saturdhan	8122623290	Richay	
084	G.COM4" (E)	The second second second	PUJA GUPTA	8822837366	Br	
085	B.Cam 4th	0687	Khyatiman Dka	80999 50884	Shippet	

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No		No				
086	B.com	UC-221- 0R0-0022	sunjodipta Mandal	0706563071	sirge	
087	B.Com 4th	020-0082	Asnayul Begh.	9395034250	Ø3	
088	B. Com 4th Sem		Jauran Das	8822013068	Querofas.	
089	B. Comoth Sem	110 211	C 11º Kiman	7636070068	G.K.	
090	B.com 63		Himokihi Das	7635832651	die i	
091	B. Com 4the	46-221-	Sangroum sing Magar	8134973687	8	
092		11-010	Wildon Phonglo	9365193105	William	
093	Blomber	0445	Promesh Noiding	6900257124	Promesh	
094	B.A 2"	0245	Shivon Yadau	94010 46001	Shim	
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